

The Villages at Springhurst

COMMUNITY NEWSLETTER

March 2021

The Community Newsletter is the official medium for distribution of news and policy regulations to all owners and residents of the community. The Executive Board considers all owners and residents properly notified of policy regulations when distributed in this manner. Please retain a copy of this newsletter with your Association documents for future reference.

SPRING REMINDERS

- Community Garage Sale on May 8th
- Watch out for the 'Water Springhurst' event coming in months May – July
- Pick up your animal waste. Waste stations are located throughout the neighborhood
- Weather is getting nice, and more people are out and about. Please be more aware and drive slowly throughout the neighborhood
- Keep unused items stored on the inside of your home/garage, rather than on the side of the house or on the back of the house.

ASSOCIATION/CPM REMINDERS

- Make sure all owner contact information is registered through the CPM portal for updates or Stan text messages
- Who's STAN? - Stan is the new digital text-messaging assistant for the HOA. He can help you with all of your HOA questions, just by texting (636)428-2168.



- CPM's homeowner portal link: <https://portal.cpmgateway.com/?c=SPH>
- 2021 Annual assessment is \$365, due April 1st. Payments can be made through the homeowner portal or by mail.
- Payments can be mailed to:
The Villages at Springhurst
c/o CPM
P.O. Box 52983
Phoenix, AZ 85072-2983
Don't forget to include your account number on the memo line!
- If you don't know your SPH account number, text STAN (636)428-2168 or call CPM customer service (636)227-8688.

EXTERIOR MAINTENANCE NEED?

Text STAN with your maintenance request. Be sure to include a provide a precise location. You can even include a picture of the issue. STAN (636)428-2168

CONSIDERATION FOR YOUR NEIGHBORS

Living in a multi-unit building certainly requires thoughtful consideration for your neighbors. We often forget, when we're inside our units, how excessive noise carries through common party walls. Please be thoughtful and:

- **Please do not throw cigarette butts on the ground.**

Please exercise patience as we work through our health crisis. It is especially hard with kids now being off school and parents working from home. There are certainly occasions when noise can't be prevented. All we ask is that you exercise good judgment and are aware of your neighbors as they should be of you.

Management Office (CPM)



242 Old Sulphur Spring Rd

Manchester MO 63021

www.cpmgateway.com

customerservice@cpmgateway.com

(pool information on back side)


The Villages at Springhurst

2021 POOL SEASON

The St Charles Health Department has not yet made any announcements about COVID guidelines for the 2021 pool season. ProPool will let us know as soon as the Health Dept has made a determination on required COVID guidelines.

Until we have direction from the St Charles County Health Department, the Springhurst Association will follow the same COVID guidelines that were in place last year, including the need for a Liability Waiver. The Liability Waiver can be found on the homeowner portal by clicking [Documents] from the gray menu bar on the left. [Documents > Forms > [2021 Acknowledgement and Release Agreement.pdf](#)] or simply request a Liability Waiver by texting Stan (636) 428-2168.

If you need a pool card issued for the upcoming season, be sure to submit a completed 'Pool Card Request Form' to CPM. The form can be found on the homeowner portal by clicking [Documents] from the gray menu bar on the left. [Documents > Forms > [Pool Card Request Form.pdf](#)] or simply request a Pool Card Request Form by texting Stan (636) 428-2168.



Pool Card Request Form


YOU MUST HAVE YOUR POOL CARD TO ENTER POOL AREA

1. Facility users will be required to register each family member on the 'Acknowledgement and Release Agreement' and submit the completed release to CPM in order to activate your household pool card for the 2021 season. Association assessments must also be current in order to have your pool card activated. If you need a copy of the 'Acknowledgement and Release Agreement' or wish to confirm your household's balance for assessments, you can text STAN at 636-428-2168. While the COVID pandemic guidelines still require limited capacity, pool use will be reserved for Springhurst residents only. Non-resident guests will be allowed again once the pandemic guidelines have been lifted. Until then, no guests please.

CARDS SHOULD NOT BE GIVEN OR USED BY ANYONE OUTSIDE YOUR HOUSEHOLD

2. The lifeguard / pool management possess total authority on behalf of the Springhurst Homeowners' Association manager and trustees during periods of pool and recreational facilities operation. The lifeguard may exercise discretion in the determination of appropriate behavior and conduct by facility users and prohibit use or remove users as warranted. Any activity which is dangerous and/or potentially destructive to any individual or to the pool, cabana structure, furniture, appliances or any other item in the pool and cabana area is strictly prohibited, and the lifeguard has absolute and final authority to ban such conduct. In the event of violence or trespassing, and if deemed necessary by the lifeguard, the lifeguard may call the O'Fallon Police Department for assistance.

3. Two (2) Lifeguards are to be on-duty at all times. If you notice 2 lifeguards are not on-duty call Pro Pool at 314-776-7665.



Use of the pool without a Lifeguard present is STRICTLY PROHIBITED

PLEASE OBSERVE THE RULES SO EVERYONE CAN HAVE A SAFE AND ENJOYABLE VISIT TO THE POOL

SPRINGHURST HOMEOWNERS' ASSOCIATION

Pool Card Order Form

Initial below only if the selection applies to you.

I am a new Owner, please send my initial two (2) cards at no charge. _____ (Initials)

I need (#) **Additional card at \$5.00 each** (2 additional per household) _____ (Initials)

I need (#) **Replacement card(s) at \$15.00 each** _____ (Initials)

Please report lost cards to CPM immediately for deactivation

I agree to pay \$ _____ within 14 days of sending this form or my card(s) can be deactivated.

Payment is not sent with this form and I have read the payment options below. _____ (Initial here)

Electronic payments are made at <https://portal.cpmgateway.com>

MAILED CHECKS ARE MADE PAYABLE TO "Springhurst HOA"

Springhurst HOA payments, PO Box 62983, Phoenix, Arizona 85072-2983 Account # on the check

(contact CPM at 636-227-8888 option 5 if you do not know your account number)

Name: _____ Address: _____

Signature: _____

Please return this completed form (do not include the payment) via email, fax, or mail.
Email: julia@cpmgateway.com
Fax (636) 227-2356
mail to Springhurst HOA, attn: Julia, 242 Old Sulphur Spring Road, Manchester MO 63021